

METHODOLOGY

Saudi Arabia's Best Ambulatory Care Centers **2026**

Scope, Data Collection, Evaluation, and Results

statista 

Newsweek



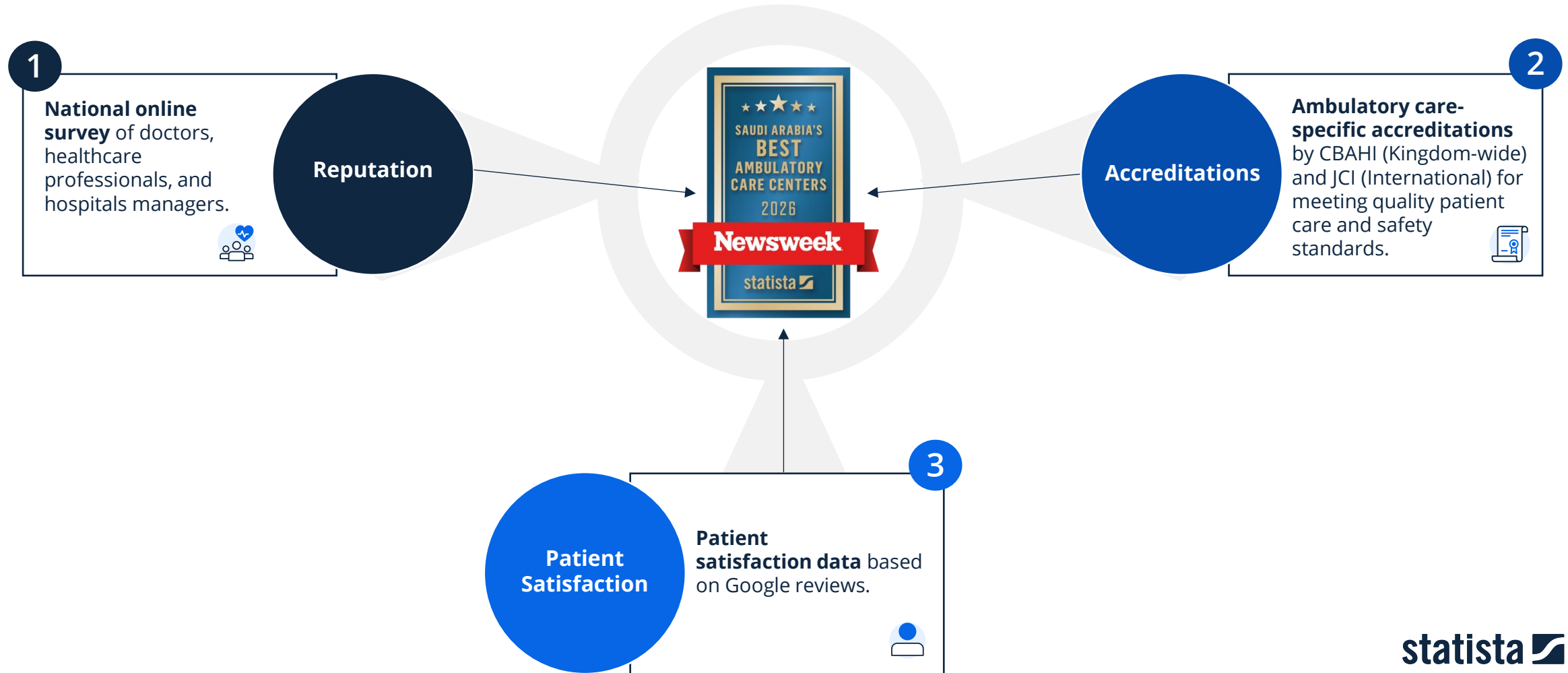
Methodology – Saudi Arabia's Best Ambulatory Care Centers 2026

Summary of the project

- **Ambulatory care centers (ACCs) play a pivotal role in Saudi Arabia's healthcare transformation**, driven by Vision 2030's focus on efficient, accessible and high-quality outpatient services to meet the needs of a growing and aging population while supporting sustainability.⁽¹⁾
- To provide patients with a comprehensive resource for informed decision-making, Statista and *Newsweek* have partnered to award **Saudi Arabia's Best Ambulatory Care Centers** for the first time, recognizing **150 top providers** across the Kingdom.
- ACCs refer to outpatient clinics, polyclinics or facilities that provide same-day medical services, without need for overnight admissions. Both **ACCs linked to hospitals and standalone ACCs** are eligible for inclusion in the ranking.
- The list is based on **three pillars**:
 1. The **Reputation** pillar is based on a national online survey collecting recommendations from healthcare professionals and managers/administrators with knowledge of the ambulatory care landscape
 2. The **Accreditations** pillar is based on accreditation data provided by Saudi Central Board for Accreditation of Healthcare Institutions (CBAHI) and Joint Commission International (JCI)
 3. The **Patient Experience** pillar is based on Google reviews
- Performance ribbons (five ribbons & four ribbons) are assigned to each ACC based on relative standing within the top 150 and reputation score.

Ambulatory Care Center (ACC) evaluation is based on three data pillars: Reputation, Accreditations and Patient Satisfaction

Data sources



Healthcare professionals with knowledge about ACCs are surveyed about the best facilities in the kingdom

1 **Reputation – Kingdom-wide online survey**

From August to September 2025, Statista conducted a Kingdom-wide online survey among healthcare professionals (e.g., medical doctors, nurses, allied healthcare professionals) and managers/administrators with knowledge of the ambulatory care landscape. The survey was available on newsweek.com.



Survey

A Kingdom-wide online survey was conducted among healthcare professionals with knowledge of the ambulatory care landscape.



Recommendation

Participants were asked to recommend notable ambulatory care centers in Saudi Arabia and could nominate up to two standout specialties per ACC⁽¹⁾. Recommendations for their own employer were not allowed.



Evaluation

A weight as assigned based on the order of recommendations, the participant's professional experience and workplace. A score was assigned to each facility based on the number of weighted recommendations.

REPUTATION SCORE

4 (1) Cardiology, Diabetes & Endocrinology, Dentistry, Gastroenterology, Ophthalmology, and Orthopedics

A weighted quality score is calculated for each recommended ACC

Quality score

1 Quality Assessment

- For each recommendation, participants rate the recommended ACC across **four quality dimensions** on a scale from 1 ("Poor") to 10 ("Excellent"), from which a quality score is derived.
- The following quality dimensions are evaluated:
 - **Quality of Ambulatory Care** (e.g., quality of acute and chronic care)
 - **Patient Safety** (e.g., critical incidences, culture of quality improvement)
 - **Timeliness of Care** (e.g., wait time for appointments and walk-ins)
 - **Quality of Equipment and Facilities** (e.g., comprehensive on-site lab)
- A quality score is assigned to each recommended ACC based on the weighted average of these ratings.

1 Quality assessment weights



REPUTATION SCORE

National and international accreditations relevant to ambulatory care are included

Accreditation Score

2 Accreditations

- The list incorporates ambulatory care-specific accreditations that reflect structural, procedural and quality standards. These credentials are included in the scoring to highlight recognized expertise in outpatient care.
- Accreditations from the following national and international organizations are considered⁽¹⁾:
 - Kingdom-wide: **Saudi Central Board for Accreditation of Healthcare Institutions (CBAHI)**
 - Accreditation for Outpatient Medical Centers
 - International: **Joint Commission International (JCI)**
 - Ambulatory Care Accreditation program

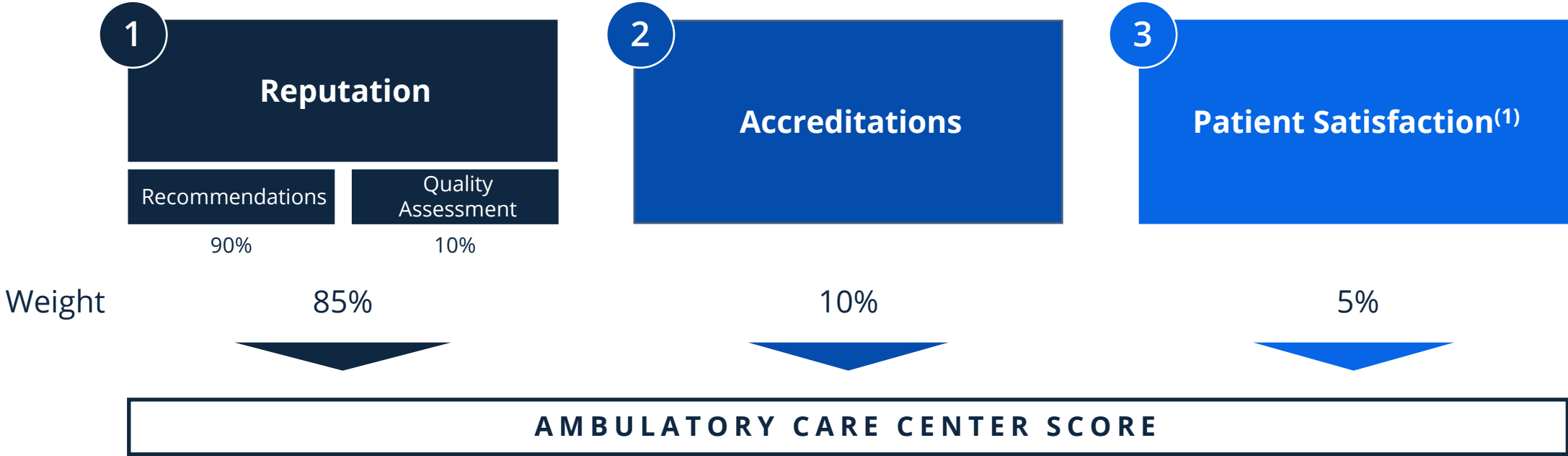
3 Patient Satisfaction

- As a minor additional pillar of the scoring, **evaluations from patients from Google** were included for each ACC.
- Based on the available data, ACCs received a patient satisfaction rating between **0 and 5 stars**.
- To receive a patient satisfaction score, the ACC must have a minimum threshold **of at least 10** reviews.

ACCREDITATIONS AND PATIENT SATISFACTION SCORE

A total score is calculated for each ACC

Scoring model



The total ambulatory care center score is based on the pillars and respective weights listed above.

Performance ribbons recognize each ACC's overall performance and reputation

Calculation and display



Performance Ribbons

- Ribbons are assigned based on each center's relative overall performance and Reputation score:
 - **Five ribbons** are awarded to ACCs that rank **above the 65th percentile** in overall performance amongst all centers and **above the 85th percentile** in the Reputation pillar.
 - **Four ribbons** are awarded to ACCs that meet the list's rigorous inclusion standards based on the overall scoring model but whose scores did not reach the percentile thresholds for five ribbons.
- This two-step system guarantees that the recognized centers perform well overall and in reputation, while highlighting differences within this high-performing group.



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52 ACCs



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98 ACCs

As a result, the top 150 ACCs in Saudi Arabia are awarded

Ribbons	Ambulatory Care Center	City	Standout Specialties
	Saudi German Hospital - Riyadh	Riyadh	Gastroenterology, Orthopedics
	The Eye Consultants	Jeddah	
	Aba Alkhail Medical Complex - Dharet Laban	Riyadh	
	Abeer Medical Center - Aziziyah	Jeddah	

[...]

THE LEADING AMBULATORY CARE CENTERS ARE AWARDED

Saudi Arabia's Best Ambulatory Care Centers partner network

Overview of the involved parties

The Newsweek logo, featuring the word "Newsweek" in white, bold, sans-serif font on a red rectangular background.

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Newsweek provides the latest news, in-depth analysis and ideas about international issues, technology, business, culture and politics. In addition to its online and mobile presence, Newsweek publishes weekly English print editions in the United States, Europe/Middle East/Africa and Asia as well as editions in Japanese, Korean, Polish, Serbian and Spanish.

[newsweek.com](https://www.newsweek.com)

The Statista R logo, featuring the word "statista" in a dark blue, sans-serif font, followed by a gold-colored registered trademark symbol (®) that is stylized as a circle with an "R" inside.

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Legal disclaimer for the list *Saudi Arabia's Best Ambulatory Care Centers 2026*

Disclaimer

The list is comprises exclusively of ambulatory care centers that are eligible regarding the scope described in this document. A mention in the list is a positive recognition based on peer recommendations and publicly available data sources at the time. The list is the result of an elaborate process which, due to the interval of data-collection and analysis, is a reflection of the last calendar year. Furthermore, events preceding or following the period 10/03/2024–10/02/2025 and/or pertaining to individual persons affiliated/associated to the facilities were not included in the metrics. As such, the results of this list should not be used as the sole source of information for future deliberations.

The information provided in this list should be considered in conjunction with other available information about ambulatory care centers or, if possible, accompanied by a visit to a facility. The quality of ambulatory care centers that are not included in the list is not disputed.