METHODOLOGY

Global Hospital Rating

Rating Process, Subject areas, Data evaluation and validation
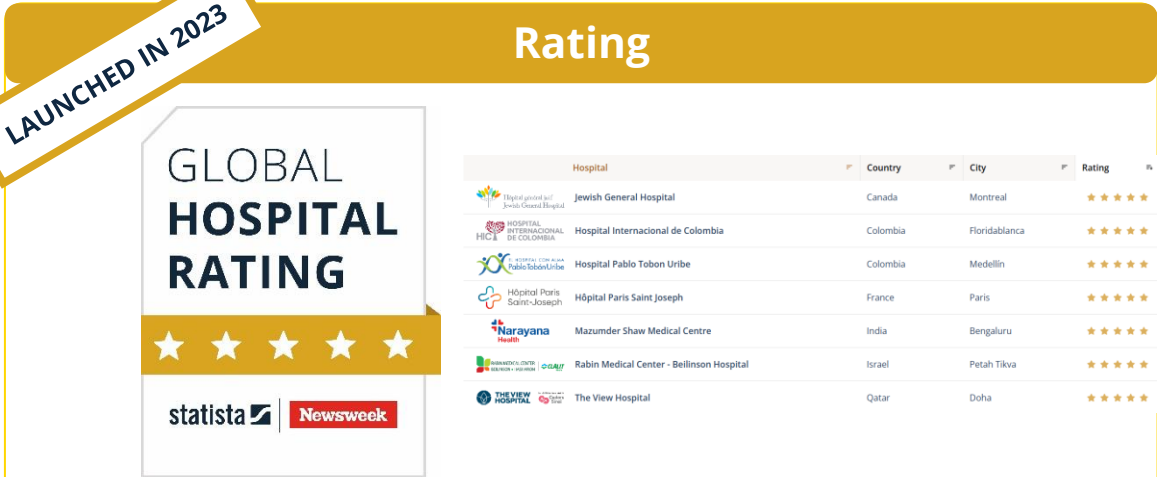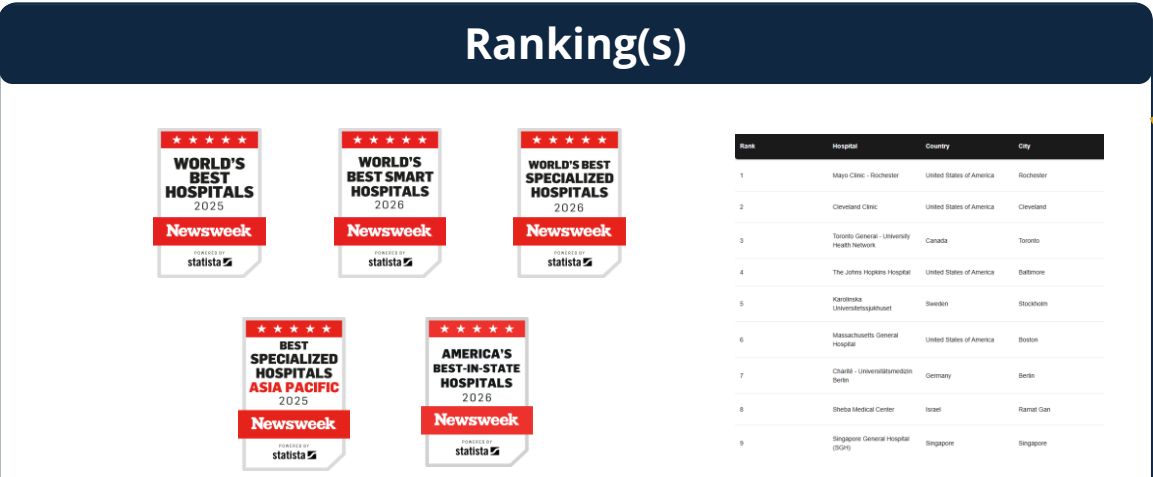
Independently of the well-established hospital rankings, Statista and Newsweek have launched the "Global Hospital Rating" – a star rating system for hospitals

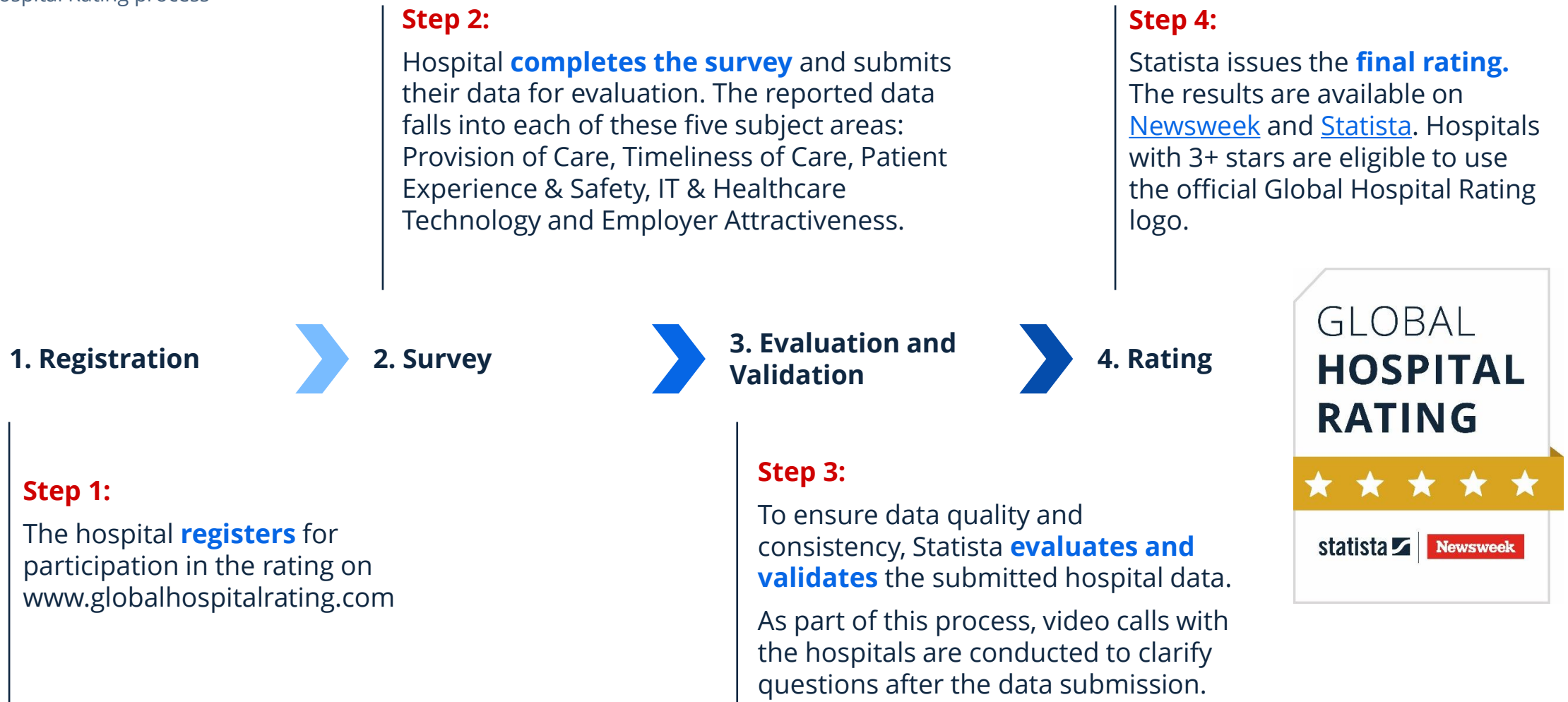Hospital rankings vs. Global Hospital Rating

Ranking(s)

> A data-based comparison of **hospitals** resulting in a **hierarchical ranking**

> Includes up to **2,400 hospitals** across **30 countries** and various medical fields

> Based on a reputation **survey** and (where available) hospital **quality metrics data**

> **No application** necessary – inclusion based on available data and survey results

VS

Rating

LAUNCHED IN 2023

> A comprehensive hospital **rating system** identifying a hospital's **strengths** and **areas of improvement** in various subject areas in comparison to pre-defined performance tiers and international standards based on data submitted by the hospital

> A **star system**, awarding hospitals a rating between **1 and 5 stars**

> **Application based** - data submitted by hospital to Statista via a survey

statista

Once the rating survey is submitted by the hospital, Statista will validate the information via documentation and video calls and finally issue a rating

Global Hospital Rating process

Step 2:

Hospital **completes the survey** and submits their data for evaluation. The reported data falls into each of these five subject areas: Provision of Care, Timeliness of Care, Patient Experience & Safety, IT & Healthcare Technology and Employer Attractiveness.

Step 4:

Statista issues the **final rating.** The results are available on Newsweek and Statista. Hospitals with 3+ stars are eligible to use the official Global Hospital Rating logo.

1. Registration → **2. Survey** → **3. Evaluation and Validation** → **4. Rating**

Step 1:

The hospital **registers** for participation in the rating on www.globalhospitalrating.com

Step 3:

To ensure data quality and consistency, Statista **evaluates and validates** the submitted hospital data.

As part of this process, video calls with the hospitals are conducted to clarify questions after the data submission.

GLOBAL **HOSPITAL RATING**
★ ★ ★ ★ ★
statista | Newsweek

statista

Hospitals report data in five different subject areas which Statista evaluates to determine the final rating for the hospital

Subject areas of the Global Hospital Rating

Provision of Care:

Staffing

Coverage of services

Quality management

GLOBAL
**HOSPITAL
RATING**

★ ★ ★ ★ ★

statista | Newsweek

Timeliness of Care:

Waiting times

Frequency of delays/re-scheduling

ER-waiting times

Patient Experience & Safety:

Medical guidance

PROMs implementation

Hygiene and infection prevention efforts

Patient services

IT & Healthcare Technology:

Electronically available patient data

Data protection measures

Medical Technology

Employer Attractiveness:

Company policies

Training

Work environment

statista

Statista and Newsweek have a strict data evaluation and validation process to ensure the quality and validity of the data

Data evaluation and validation

- Based on the data submitted by the hospital, the analyst team conducts a **data-driven assessment** across five categories. This results in individual star ratings for each category and a final overall star rating.

- The **indicators are analyzed** based on international standards

- To ensure the accuracy and quality of the data Statista conducts **quality and consistency** checks of all data/proof submitted by the hospital

- A 1–2-hour call to **address open questions** is scheduled with the hospital within 10-15 business days of data submission

Hospital	Country	City	Rating
Jewish General Hospital	Canada	Montreal	★ ★ ★ ★ ★
Hospital Internacional de Colombia	Colombia	Floridablanca	★ ★ ★ ★ ★
Hospital Pablo Tobon Uribe	Colombia	Medellín	★ ★ ★ ★ ★
Hôpital Paris Saint Joseph	France	Paris	★ ★ ★ ★ ★
Mazumder Shaw Medical Centre	India	Bengaluru	★ ★ ★ ★ ★
Rabin Medical Center - Beilinson Hospital	Israel	Petah Tikva	★ ★ ★ ★ ★
The View Hospital	Qatar	Doha	★ ★ ★ ★ ★

GLOBAL **HOSPITAL RATING**
★ ★ ★ ★ ★
statista | Newsweek

ONCE THE EVALUATION AND VALIDATION HAVE BEEN CONCLUDED, STATISTA AND NEWSWEEK ISSUE THE STAR RATING FOR THE HOSPITAL [1-2]

(1) The final star rating ranges from 1 to 5 stars; however, only hospitals achieving a minimum rating of 3 stars are eligible for recognition. This threshold ensures that only facilities meeting a consistently high standard of quality are distinguished.

(2) The results are available on the following websites: Newsweek and Statista

statista